ISG in Singapore
The ISG difference
For nearly three decades, ISG has been providing construction solutions to some of the world’s most successful and enduring businesses, cities and institutions.

Everywhere in the world, our customers trust us to deliver – and our repeat business and numerous industry accolades prove it.

Yet today’s fast-paced world demands more than a safe pair of hands. Delivering the places of tomorrow requires the ability to think big, collaborate widely and meaningfully, and build in real capacity for change. For this reason, everything we do at ISG – from our work with our customers to our relationships with our own people – is focused on delivering smarter and more resilient places of tomorrow.
A preconstruction process that enhances delivery

You should feel certainty of successful delivery from the moment you start a building project. ISG engages early and effectively with project teams, assessing viability, inputting on design, and influencing technology. This highly collaborative and consultative approach paves the way for a smooth and efficient design and delivery process and successful mission activation. Most importantly, it leads to an uncompromised outcome.

Consistent global service wherever you are

We go where your business goes. Our global presence means our customers benefit from shared knowledge, sector insights and world-class quality no matter where they are in the world. At the same time, we recognise the vital need for local presence, understanding, skills, cooperation and care. We only go where we can assuredly deliver to ISG standards in a way that benefits our customers, people and communities.

Some of the safest sites in the industry

With ISG, you can rest easy knowing the risk of accidents on site is as low as possible. Our record on health and safety is among the best in the world, both inside and outside our industry. The reason for our success is rooted in our commitment to not just reducing incidents but to making safe behaviours an intrinsic part of our culture. Through innovation, benchmarking and constant improvement, we work every day toward our goal of providing safe spaces for people to work, communicate and thrive.

Intelligent buildings that improve operations

With ISG, you get a construction team that puts technology at the heart of everything it does. Our unrivalled building technology and engineering experts integrate cutting-edge construction solutions and create intelligent data-driven buildings that save costs and enable operations. In addition, we provide you with activation assurance—the peace of mind that comes from knowing your building technology will be agile, functional and futureproofed from day one.

A customer journey built around your business

We make it our business to know your business. Our sector-centred, customer-focused approach to construction means we aim to understand what’s important to you, and we work with you to ensure your needs are met throughout the delivery process. We only employ people who share our commitment to speaking frankly and always caring for our customers, and we focus as much on delivery as we do on the relationship dynamic that helps us get there.

ISG in 60 seconds

- Four global hubs:
  Asia, Europe, Middle East and United States
- Four service lines:
  Fit out, Technology, Construction, Development
- Five sectors:
  Offices; Technology, Science & Health; Retail; Hospitality, Leisure & Living; Government, Public Sector & Education
- Employing over 2,800 people
- Operating across 28 countries
We are the market leaders in delivering challenging, technology-led and innovative spaces for businesses to thrive, with an unwavering focus on achieving the best end-user experience regardless of the scale or complexity.

Complex, technically-demanding, engineering-led fit out, delivered to the highest safety standards, set us apart from the competition in Singapore. We are the leading specialist construction provider in Singapore and beyond. Our end-to-end service provided by our dedicated in-house teams backed by our specialist supply chain partners constantly deliver, and this is why our customers return to us.

Our experience ranges from small upgrades to large multi-level fit outs with major structural and engineering installations. Small or large, our projects are given the same level of focus, delivered by dedicated teams who are experts in their field.

We are experienced in working within live environments, either in occupied real estate or live critical systems that our customers operate. In each case, meticulous focus is given to ensure a seamless transition with zero disruption.

Like our customers, we rely on our talented in-house specialist teams combining the disciplines of project and construction managers, mechanical and electrical engineers, surveyors, design managers, and environmental health and safety experts.

These teams are selected around you and your mission. Our collaborative approach at the core of our delivery means you can feel safe with the knowledge that your project will be delivered efficiently, successfully and safely.

Since launching in 1999, our Singapore business has delivered in excess of 10 million sq ft of projects across the office, hospitality and retail sectors. Both local and global blue chip clients return to us because of our reputation for high-quality delivery, and we care deeply about helping our customers meet their business goals.

ISG Singapore at a glance

- Established in 1999
- Employing over 80 people
- Delivered over 10 million sq ft of projects
- ISO 9001, ISO14001 and OHSAS 8001 certified
- BCA registered contractor CW01-B1 and CR06-L6
- BCA licensed builder GB1 General Builder Class 1
- USGBC (LEED) member
- Registered Green and Gracious Builder
- bizSAFE STAR certified
- BIM / REVIT capability
- Five sectors: Offices; Technology, Science & Health; Retail; Hospitality & Leisure; Education & Public Sector
From major commercial fit out to large-scale global retail rollout programmes, from aftercare works to ATM installations, we deliver environments which are vital to our clients’ business operations and their evolving industry.

**Fit out of new space**
We create flexible, bespoke environments designed to stimulate the productivity and growth of your business, as well as places which will enthuse your staff, customers and guests. We have delivered new builds from shell through to finish. We also work around you, deciding on highly collaborative and dynamic delivery methods to ensure the well-being and comfort of you and your people - not to mention your neighbours and tenants.

**Fit out of existing space**
We have an established and well-regarded track record of transforming tired and unproductive real estate into vibrant and inviting spaces. Our portfolio ranges from the renovation of a single room to entire buildings across a range of sectors. We specialise in ‘change of use’ projects, which can include full plant and infrastructure upgrades and the installation of the latest technology. We also have considerable experience in restoring listed and heritage properties, marrying the old with the new while seamlessly integrating services.

**Fit out in occupation**
Changes in business objectives, structure and vision can all impact on an organisation’s accommodation requirements. Our customers often need us to rearrange spaces of various sizes to meet these changing requirements. We work in occupied buildings and identify innovative ways to allow our customers to continue their daily activities, saving them both time and money. We have also completed refurbishment projects in live environments while ensuring minimal disruption; we work discreetly around your staff, clients and visitors, and maintain the highest standards of health and safety.

**Moving on, moving out**
Property agents and occupiers need us to help them to swiftly decommission space and reinstate it for letting. Developers also require our services to prepare a building to market, which often involves the creation of bespoke marketing suites, mockups and showrooms.
We are experts in delivering dynamic solutions to an exceptional quality and pride ourselves on not just being builders but in sharing our customer’s vision: understanding, planning and being flexible to deliver a successful project.

With our roots in fit out, it is not surprising that ISG is trusted with some of the most complex refurbishments, restorations and retrofit projects as well as traditional new build construction projects. We thrive on tight programmes and logistical complexities. We understand that delivering large projects is not just about square footage or scale; it’s also about being entrusted with a big responsibility to make big ideas come to life.

Construction

We have a strong track record of construction and engineering projects in Singapore, from single-storey construction to large-scale schemes including mixed-use development, multi-storey tenancy as well as iconic retail and hospitality destinations.

Refurbishment

When it comes to refurbishing or alteration and addition works, ISG is one of the most respected and active specialist contractors. We have delivered numerous complex refurbishments, often in occupied buildings. We have a strong track record in transforming tired and unproductive real estate into vibrant and inviting spaces, always meeting both the developer and tenants’ needs.

Retrofit

We understand that a sustainable approach to development, retrofitting and reusing as much of the fabric of the original building wherever possible, is good for both our customer’s bottom line and the environment. We have an enviable track record in bringing older stock up to the latest environmental standards, and have delivered numerous retrofit projects throughout Malaysia.

Restoration

With extensive experience working with conservation bodies and funding organisations, we are proud to have been trusted to restore many prestigious and listed builds that boast rich histories. From straightforward to complex structural alterations, our expertise within listed and heritage environments means that we are able to craft intelligent and dynamic solutions to meet the needs of each individual customer.

Recladding / Façade

Sometimes buildings just need a refresh instead of a rebuild. Our team of experts can take rundown buildings with complex external refurbishments, and transform them into modern, vibrant and smart spaces. This has allowed our customers to bring life to new buildings, and in effect, a brand new building back to the market. Reenergising façades can not only completely transform a building’s fortunes, it can also significantly improve energy efficiency and whole-life costs.
Great technology is no longer an afterthought. We believe all work environments are technology environments.

We believe all business environments are technology environments. This means not only do we have the extensive, multi-disciplinary expertise and specialised skills to deliver highly-engineered environments, but we also have a dedicated technology solutions team for clients who want to challenge the traditional technology delivery model. Our engineering expertise reflects our commitment to smarter solutions for our customers.

**Critical infrastructure**

We understand that working and living in a technology-led world means the failure or disruption of certain services can result in major consequences for our customers. We have established an international track record for delivering critical engineering projects for our customers across the finance, media and technology, research and development, and education and healthcare sectors. Our market-leading position is maintained by our passion for solutions to support our customers’ business drivers.

Our portfolio of projects includes the construction and upgrade of datacentres, laboratories, clean rooms and processing facilities as well as the renewal of critical infrastructure, such as boilers and chillers. We are also experts in delivering sustainable initiatives including solar devices and other energy-efficient solutions.

**Technology solutions**

Technology solutions at ISG is revolutionising the traditional technology delivery model, making our customers’ work environments smarter and more resilient. We believe technology can no longer afford to be an add-on to the built environment—it must be integral to the fabric of the place. Our technology solutions team works at the intersection of technology, construction and business, creating buildable solutions from strategy and design through to delivery and operation.

**Technical fit out**

With the onset of global connectivity and the continual development of new technology, we recognise the demand for technical solutions are reaching new heights for businesses. We are the go-to contractor for highly-technical fit out requirements. We have extensive experience in future-proofing your business with the latest technology including state-of-the-art audio visual systems, virtual meeting installations such as telepresence and halo rooms, fibre optic installations, structured data cabling and converged IP networking.

**Testing and commissioning**

ComTech Asia, part of the ISG group, provides independent commissioning management and associated services to all industries reliant on mechanical and electrical building services systems for business operations.
We know that offices are rarely just places to house people—we make sure your office is as resilient and agile as your business.

The office is a key part of your business infrastructure. It forms the backbone for sophisticated technology and operations. It plays a key role in attracting and retaining the best people. As such, it must be as resilient and agile as the business that occupies it.

ISG has a strong legacy of creating offices that touch every aspect of the modern workplace. From new headquarters, technology upgrades to the smaller moves and changes that keep companies competitive, we take our roles as enablers of business very seriously. We ask tough questions, challenge conventional methods and ultimately deliver offices that are more resilient to the future than their counterparts.

We care deeply about helping our customers meet their business goals—and our extensive track record and rate of repeat business proves it.

After decades working alongside developers, designers and end-users to build and fit out new office buildings, workplaces and refurbishments, we have an unrivalled portfolio and depth of expertise. We have delivered effective office environments for a range of local and international customers operating in a myriad of industries including finance, technology, media, pharmaceutical, retail and industrial. With each project, we had the opportunity to combine the highest quality finishes with a complex range of technical and engineering services installations.
BP Singapore

Global energy business, BP has recently made a real estate move to a premium Grade A office development and ISG Singapore was made to be part of this process, successfully delivering the fit out of their new premise. Named “Project United”, ISG has successfully delivered an 87,000 sq ft fit out spanning over level 25 and 26 of the Marina One East Tower, over a period of 17 weeks. As with most trading environments, this project required extensive engineering work and latest technology installations to be carried out, which was addressed and managed smoothly through engaging our in-house engineering specialist.

Customer: BP Singapore
Location: Marina One East Tower
Area: 87,000 sq ft
Duration: 17 weeks
Completion date: December 2017

Supporting a major real estate relocation for a multinational oil and gas company
Confidential banking customer

With a total floor area of 225,000 sq ft spreading across six floors, the project saw ISG deliver open office areas across all floors, a datacentre, IT hub, a cafeteria with attached commercial kitchen, meeting suites, break-out areas, and multiple training rooms. Despite a very tight programme for the project and an evolving brief by project stakeholders, ISG handed over the project ahead of the schedule for the client migration. Prior to this project, we have also delivered the first phase of this workplace consolidation, spanning 106,000 sq ft.
American healthcare company

ISG was engaged as a management contractor to deliver the fit out of a new Asia headquarters for a confidential customer. The project saw the delivery of a complex and time-critical fit out and the overall management of over 30 trade contractors throughout the project. Spanning three-storeys high, the fit out involved six neighbourhood clusters, over 7,000 sq ft of healthcare facilities including fitness centre and medical suites, a leadership centre, global command centre, IT hub, 5 global connect rooms and over 12,000 sq ft of meeting rooms and 14 lounge cafeterias. ISG was also responsible for full electrical, mechanical, plumbing works and structural modification required for a 10m staircase connecting the floors.

CRH Asia Pacific

CRH live office expansion involved expanding the office layout to double its size, allowing more room for collaboration areas, hot desks area, meeting rooms, a new café and also private phone booths. ISG worked closely with the customer’s head office and design consultants in Dublin, Ireland from the commencement of the pre-construction phase, in order to ensure the CRH fit out is of the highest standard while adhering to the deadline provided. On top of this, our team also coordinated all trade packages’ documentations, production of shop drawings, and managed all approvals in a staggered format to ensure progressive reviews and phased works were carried out concurrently.
Global shipping company

Delivered in 16 weeks and following an eight-week preconstruction period, the office scheme for the headquarters of this global shipping firm involved a complete fit out of the 50,000 sq ft scheme, covering two floors in Grade A office development, Marina One. Appointed as the management contractor, ISG was responsible for the contract management of over 20 trade packages through to the construction and delivery of the project. In total, the project saw the creation of over 31 meeting and conference suites, open and enclosed office areas, two crisis recovery centres and a 4,000 sq ft cafeteria. The scheme also included structural modifications for the construction of a feature staircase – connecting both floors on levels 16 and 17.

Customer: Confidential
Location: Marina One East Tower
Area: 50,000 sq ft
Duration: 16 weeks
Completion date: January 2018

Stunning fit out for business merger
The Prospex

A BCA Green Mark certified project, the Prospex development had undergone a complete refurbishment of all 8-storeys of its building to appeal as an excellent real estate investment for lease. ISG’s scope of works included the full strip out of the building’s interiors, construction of a new reception area and all lift lobbies as well as new restroom facilities on every floor. The building’s exterior also underwent a facelift with cladding and windows replaced to complete the transformation. Today, this 42,000 sq ft commercial-zoned strata development comprises retail on the ground, mezzanine floor and seven storeys of modern office accommodation.

American technology giant

Consolidating all business units in one location, the new facility is also ‘home away from home’ to an approximate headcount of 1,500 employees. The significant headquarters project saw ISG undertake its full construction programme, which provided for a high specification fit out spanning 12 floors. It consists of open and enclosed workplace formats, retail training centre, recording studio, 150-seat auditorium, two commercial kitchens and a wellness centre. Dedicated to provide the best in-house training for its employees, the tech giant devoted over nearly 40,000 sq ft of its headquarters to house training facilities and tech innovation centre.
DRW trading

DRW’s office boasts exceptional technology integration incorporating cutting-edge design and aesthetics. The office fit out spans 17,400 sq ft and included the delivery of a trading floor - we installed 85 water-cooled trading desks and IT suites to support its expanding trading operations in Singapore. This is ISG’s second project delivery with DRW, having delivered its first office in 2014.

| Customer: DRW Trading |
| Location: Asia Square Tower 2 |
| Area: 17,400 sq ft |
| Duration: 15 weeks |
| Completion date: September 2017 |

Cycle and Carriage

ISG partnered with Cycle and Carriage to deliver its new headquarters in Alexandra Road, Singapore. The refurbishment project spanned 30,000 sq ft, providing a refreshing and corporate venue for its customers and expanding workforce. The headquarters is housed together with the exclusive showrooms flaunting cars like Mercedes Benz, Kia, Mitsubishi, and Citroen. Our scope of works also entails the lobby, service centres, office and function areas across all four floors of the headquarters.

| Customer: Jardine Cycle & Carriage |
| Location: Alexandra Road |
| Area: 30,000 sq ft |
| Duration: 17 weeks |
| Completion date: June 2017 |
Modern retail environments demand flexibility. Changing consumer habits are driving a need for truly omni-channel shopping experiences, and the traditional shop is being transformed from a purely transactional environment to a showcase for brands.

At ISG, our retail experts understand the changing nature of the industry and work closely with retailers to deliver shopping and hospitality environments that build brand loyalty and make meaningful connections to shoppers.

We have a broad portfolio of clients and projects across the retail sector and we are trusted to deliver for our customers time and time again. With a portfolio of work that spans food retail, high-street bank branches, fashion boutiques, luxury stores and shopping centres, ISG delivers fast-track programmes that meet our clients’ demands for increasingly competitive returns on project roll-out and investment.

From the fit out of single concessions in live and complex environments to the construction of entire shopping centres and retail parks, we bring our highly specialised retail knowledge and expertise to all aspects of the shopping environment.

In Singapore, ISG has managed the construction and fit out of stores for the likes of Victoria’s Secret, Louis Vuitton, Michael Kors and also Hackett. We understand that the environments your customers shop in need to display the same attention to detail, innovative design and exquisite finish that is evident in the products that underpin your brand.
Michael Kors

Located within the luxury retail destination — Mandarin Gallery Singapore, the 7,000 sq ft Michael Kors flagship store offers the largest shopping experience for the luxury fashion label in Southeast Asia, directly echoing the luxury retailer’s confidence in the brand and market. The two-storey shopping haven was fitted out with an exquisite finish to the highest quality. The store hit the ground running after a 15 week construction programme headed by ISG and was delivered to exceptional quality.

Customer: Valiram Group
Location: Mandarin Gallery
Area: 7,000 sq ft
Duration: 15 weeks
Completion date: November 2016

Michael Kors’ largest flagship store in Southeast Asia
Victoria’s Secret

Fronted by its ultimate bright pink confection, the flagship store boast vast and spectacular retail experience, showcasing full range of Victoria’s Secret shopping experience for the first time in Singapore. The flagship store saw ISG deliver 12,000 sq ft duplex fit out located in the upscale shopping district, Mandarin Gallery Singapore. ISG’s scope of works include the management and installation of a double volume façade, mechanical and electrical works, specialist fitments and fittings and a feature staircase bejewelled with glass and mirrors against a two-storey video backdrop. New passenger lifts were also installed to complete the ultimate shopping experience.

Customer: Valiram Group
Location: Mandarin Gallery
Area: 12,000 sq ft
Duration: 15 weeks
Completion date: November 2016

Delivering groundbreaking flagships for world-class retailers
Vera Wang

ISG delivered Vera Wang’s first retail store in Singapore, located in Marina Bay Sands. With its impressive 4.5 metre frosted glass façade the 1,700 sq ft store takes centre stage at the main entrance to The Shoppes at Marina Bay Sands. The store’s design originated in the US and ISG worked to ensure that every detail of the project met Vera Wang’s exacting standards. In keeping with the brand’s outlets worldwide, the store features beautifully crafted joinery and a variety of luxurious finishes. Our team was also responsible for all mechanical and electrical works including installation of a bespoke lighting detail.

Vera Wang

<table>
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<tr>
<th>Customer: Haute Atelier Group Pte Ltd</th>
<th>Location: The Shoppes at Marina Bay Sands</th>
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<tbody>
<tr>
<td>Area: 1,700 sq ft</td>
<td>Duration: 6 weeks</td>
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<td>Completion date: December 2014</td>
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Hackett

Having previously worked with ISG to deliver stores in the UK, Europe and Hong Kong, luxury retailer Hackett London selected ISG to fit out its first flagship store in Singapore. With a fast track programme requirement in a development with stringent fit out regulations, ISG was well suited to hit the ground running in terms of our appreciation of Hackett’s expectations, in parallel with our understanding of how to operate in The Shoppes at Marina Bay Sands, having delivered multiple projects within the vicinity.

Hackett

<table>
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<tr>
<th>Customer: Valiram Group</th>
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<tr>
<td>Location: The Shoppes at Marina Bay Sands</td>
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<tr>
<td>Area: 2,600 sq ft</td>
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<td>Duration: 7 weeks</td>
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<td>Completion date: December 2013</td>
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ISG completed a 46,000 sq ft, five-storey fit out of Louis Vuitton’s Island Maison store, over a timeline of nine months. Housed within the one of the two glass and steel Crystal Pavilions, the iconic store of this premium brand sits over the water, with breathtaking views of Marina Bay. Owing to the prestige of this brand, there were high expectations in terms of fit out quality which ISG undoubtedly met. The scope of works for the project included installation all MEP infrastructure, AV, security, external signages, as well as the fit out of the front and back of house areas which involved millworks, specialist sunshades and bespoke lighting installations. The complex space was also voted Best Store in the World by the Association for Retail Environments ARIE Design Awards 2012.

Customer: Louis Vuitton Singapore
Location: Marina Bay Sands
Area: 46,000 sq ft
Duration: 36 weeks
Completion date: September 2011

**Louis Vuitton**

Timeless design and award-winning retail destination
Hospitality, leisure and living

Quality of construction is immensely important in creating hospitality and leisure environments that stand out in today’s competitive marketplace.

We have worked alongside some of the world’s most recognisable brands to create inviting and memorable destinations that create loyal customers, become highly regarded destinations, and help put cities on the map.

Our work - which includes hotels, exclusive members clubs, fine dining restaurants, airport lounges, stands out for the quality of our experienced, highly specialised and knowledgeable staff, who work within our dynamic culture to produce smarter, more innovative, and faster solutions.

We demonstrate a deep understanding of the industry, working collaboratively with our supply chain, who work with our clients and consultants to deliver places that stand up to the test of time.

Our hospitality portfolio ranges from private boutique establishments through to international hotel chains, encompassing both new and existing premises as well as listed buildings. This gives us the opportunity to showcase our full range of capabilities including refurbishment and fit out, through to full mechanical and electrical installations and infrastructure upgrades.
Club 55

Delivered in 14 weeks on level 55 of an operational landmark hotel, the 12,000 sq ft lounge features a new dining experience that captures sweeping, unobstructed views of the city skyline. Our scope of works included the construction of the main dining area and its new commercial kitchen along with the refurbishment of the lift lobbies. Associated works also include the construction of a new gym reception and support office. Ten tons of structural steel was required for the new kitchen ceiling framing as well as a steel access deck with the SkyPark belly, approximately 200m above the ground level, to install the new kitchen exhaust duct up to Level 56.

Client: Marina Bay Sands
Location: Marina Bay Sands Hotel
Area: 12,000 sq ft
Programme duration: 14 weeks
Completion date: December 2014

Exceptional quality for the VIP
Hotel G
Sold to Hong Kong-based real estate investment group Gaw Capital Partners, Big Hotel Singapore underwent refurbishment works and was rebranded to Hotel G, a lifestyle hospitality brand operated by GCP Hospitality. ISG was appointed to refurbish the 16-storey hotel which consists of 310 guestrooms, shopfront facade alteration, 50,000 sq ft front-of-house areas including two all-day dining destinations. The programme duration was eight months and delivered in four phases, while it is fully operational.

Marina Bay Sands Paiza suites
ISG was engaged to deliver a high-end fit out combining detailed designs within an operational retail and hospitality destination, Marina Bay Sands. The Paiza suites feature 36 VIP rooms, lounge and connecting corridors across two floors. Each gaming suite was individually designed to a range of shapes: circular, oval, triangular, square and oblong. Combining a total size of 102,000 sq ft, all the suites are linked by curved, veneer clad corridors. These access routes feature marble stones, set in multi-shaped patterns, creating a stunning welcome for the VIP guests. The project also included the fit out of a VIP lounge and private dining rooms complete with custom-built floor to ceiling wine towers and curved walls.
Ann Siang House

We delivered a premium upgrade of 20 boutique suites within this five-storey heritage hotel, which also included the fit out of a new lobby cafe and bar, a chic restaurant, a whisky bar, a courtyard area, a roof terrace bar as well a modern update to 20 suites. ISG’s scope of works included the replacement of all existing mechanical, electrical and plumbing, sanitary ware and drainage system, fire protection and alarm systems, along with the demolition and removal of selected structural elements to facilitate the incorporation of the new design concept for the property. Due to its heritage architecture, no two rooms in the hotel are the same. This required a painstakingly detailed approach to every guest room, each with its own unique design.

Client: F&B Asia Ventures
Location: Ang Siang Hill
Area: 35,000 sq ft
Programme duration: 16 weeks
Completion date: March 2015
Marina Bay Sands Atrium

ISG’s first project for the iconic Marina Bay Sands Resort comprised the fit out of the hotel’s stunning atrium. With a total floor area of 115,000 sq ft, the atrium links the hotel’s three towers and provides the main gateway into the casino. Comprising a number of areas including a lobby lounge, all-day dining area and guest service counters, the atrium features an array of high quality finishes. We sourced glass from the Czech Republic, stone from China and Italy, and carpets from Thailand and Germany and constructed numerous items off-site under strict quality control procedures. In order to meet our client’s deadline we delivered the project safely and to the highest quality working with our trade contractors across 24-hours shift.

Royal Plaza on Scott

A large part of ISG’s work for this hotel was delivered behind the scenes. Comprising a five-storey facade upgrade to the main Scotts Road elevation, the project saw ISG deliver a new porte cochere, lift access from the street to level 2 and an upgrade to the lobby and entrance driveway. With the MRT running in close proximity extreme care was taken with the new substructure works that entailed micro-piling to support the new facade and lift shaft. This included undertaking detailed pre-condition surveys to produce detailed coordinates illustrating the location of piles in relation to the existing MRT tunnel. ISG also installed a new timber deck on level 2, which was constructed over the new porte cochere to form an exciting new outdoor dining space. ISG successfully delivered this technically-demanding project while ensuring the continued day to day operations of the hotel.

Client: Sajahtera Investments
Location: Scotts Road
Area: 12,000 sq ft
Programme duration: 29 weeks
Completion date: May 2014

Client: Las Vegas Corporation
Location: Marina Bay Sands
Area: 115,000 sq ft
Duration: 45 weeks
Completion date: April 2010

Building Singapore’s iconic structure
In 2016 we launched our new purpose-driven brand and set out our ambitious five-year strategic plan to become the world’s most dynamic construction services company.

Our vision is ISG’s reason for being. It gives us a sense of purpose and it is why we come to work every day.

Our core values are the guiding principles that determine our actions and behaviors at ISG.

**Our vision**

To be the world’s most dynamic construction services company, delivering places that help people and businesses thrive.

**Our differentiators**

1. Intelligent buildings that improve operations
2. A preconstruction process that enhances delivery
3. A customer journey built around your business
4. Nowhere safer than our building sites
5. Consistent global service wherever you are

**Our brand proposition**

Sets out how we aim to achieve our vision and is our framework for decision-making.

**Our corporate goals**

Are our roadmap to becoming an efficient, tech-led, customer-focused company that attracts the most-talented people in the industry.

**Provide the best customer experience in our industry, before, during and after project delivery.**

**Achieve optimal operational efficiency.**

**Offer an unbeatable employment experience, recruiting and developing the best talent in our sector.**

**Drive revolutionary change in the construction industry.**

Delivery dynamic

- Deliver transformational places for people and businesses
- Provide unbeatable customer experiences
- Nurture a culture that rewards great ideas

**Dream smart**

**Speak frankly**

**Always care**

**Never stop learning**
At ISG, we provide a comprehensive construction service offer to our clients around the world, working across sectors and geographies.
If you are looking for a construction services company who provides the highest quality of delivery as per guaranteed outcomes, contact our team in Singapore.

singapore@isgplc.com